Chitranssh Girdhar Trivedi

Senior Product Designer | Enterprise UX, Design Systems and AI Workflows

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SUMMARY

Senior product designer with 10+ years of experience designing enterprise products for cybersecurity, life sciences and clinical data, fintech, insurance and retirement, B2B commerce, manufacturing and public transit. I have shipped 10+ design systems for different companies, several of them built from scratch. At Deloitte I lead design for enterprise clients, taking work from research and user flows to tested, production-ready interfaces, and I use generative AI tools like Claude, Cursor and Figma Make to prototype and move faster. Under the tools I am a product designer first: I start with research, keep dense information easy to read, and build systems that still hold up as the product grows.

EXPERIENCE

Senior Consultant, Product Design, Deloitte USI

May 2022 - Present

- Design an agent-driven workflow at Eli Lilly that gathers regulatory evidence before FDA inspections, including how the screen behaves when the agent is confident and when it is not.
- Reviewers did not trust AI-drafted clinical content, so I redesigned the review to show the reasoning and let them correct it section by section. Drafting time dropped by about 50%.
- Designed a clinical data review platform for reviewers, operators and query managers across multi-site trial data, cutting query resolution time by about 30%. Designed an AI check for IBM's quoting product that catches pricing conflicts before submission, cutting rework by about 30%.
- Lead a team of six designers. Ran UX audits for Allianz and Uber, rebuilt a client design system as token-based v2, and contributed components back to IBM Carbon.

Senior UX Designer, Qualys

Jul 2019 - May 2022

- Designed severity scoring for VMDR so analysts see vulnerabilities ranked by real risk, not raw count. Triage became roughly twice as fast.
- Brought vulnerabilities, assets and patches into one Qualys One dashboard. Teams resolved issues about 40% faster.
- Audited every component in the platform and founded the Quad Design System from that audit, covering 20+ modules and cutting UI inconsistencies by about 60%.
- Ran usability tests with security analysts and kept refining the product after launch.

Product Designer, Angaros Group

Jan 2016 - Jul 2019

- Simplified merchant onboarding and transaction dashboards for Pine Labs, so fewer merchants dropped off during sign-up.
- Led UX for Hyderabad Metro's real-time ticketing platform, built for hundreds of thousands of riders a day.

UX Designer, ICatch Creations

Mar 2013 - Dec 2015

- Took several B2B and consumer products from first sketch to launch, covering research, wireframes, prototypes and usability tests.

SKILLS

Product and UX design: Interaction design, information architecture, user flows, wireframes, high-fidelity prototyping, data-dense dashboards, accessibility (WCAG)

AI and agentic UX: Human-in-the-loop review, confidence and uncertainty states, explainable AI patterns, AI-assisted prototyping

Research: User research, usability testing, heuristic evaluation, UX audits, competitive analysis, journey mapping

Design systems: Component libraries, design tokens, documentation, governance, IBM Carbon

Ways of working: Agile delivery, stakeholder management, design critique, mentoring, working with engineering

TOOLS

Figma, FigJam, Claude, Cursor, GitHub, VS Code, Storybook, Notion, Miro, Jira, Confluence, Sketch, SQL

EDUCATION

Master of Design (M.Des), Communication Design, RMIT University

B.Sc, Computer Science, Devi Ahilya Vishwavidyalaya (DAVV)

Bachelor of Fine Arts (BFA), Jiwaji University, Gwalior

CERTIFICATIONS

Google UX Design Certificate, Coursera

AWARDS AND RECOGNITION

- Shipped 10+ design systems across cybersecurity, fintech and healthcare, 3 of them built from scratch
- Red Hat recognition for cybersecurity UX design on a cybersecurity management platform
- Two Deloitte Impact Awards and one Spot Award for AI-driven UX innovation and design leadership
- Cummins B2B commerce store, which I designed, showcased at Salesforce Dreamforce